

A. General Questions

- A.01 | [who is MOXIE MEDIKA?](#)
- A.02 | [what products does MOXIE mainly produce?](#)
- A.03 | [what is MOXIE's warranty?](#)
- A.04 | [Are there limitations on warranties?](#)
- A.05 | [How can I purchase MOXIE instruments?](#)
- A.06 | [what is the minimum amount I can order from MOXIE?](#)
- A.07 | [How do I find a MOXIE sales representative in my area?](#)
- A.08 | [Are MOXIE products certified?](#)
- A.09 | [what is your return or exchange policy?](#)
- A.10 | [I would like to distribute MOXIE products in my country. What do I have to do?](#)
- A.11 | [How can I contact MOXIE Customer Service?](#)

B. Surgical Instruments questions

- B.01 | [what is Stainless Steel \(in ox\)?](#)
- B.02 | [which type of steel are used in MOXIE instruments?](#)
- B.03 | [How a stainless steel instrument is processed and finished?](#)
- B.04 | [MOXIE offers many instruments in both tungsten carbide and stainless steel. What is the difference?](#)
- B.05 | [what does the gold handle mean?](#)
- B.06 | [Why should I get a Titanium instrument?](#)
- B.07 | [Can two of the same instruments be different?](#)
- B.08 | [what happens if I cannot find a particular instrument?](#)
- B.09 | [MOXIE offers many surgical instruments kits. What happens if I need a different kit?](#)
- B.10 | [Does MOXIE modify instruments or make custom-designed instruments? I have some great ideas for developing a new product!](#)

C. Cleaning Maintenance & Sterilization questions

- C.01 | [How should I clean my instruments?](#)
- C.02 | [what is a central instrument processing area?](#)
- C.03 | [Why must instruments be cleaned before being sterilized?](#)
- C.04 | [which is the best method for cleaning instruments, manual \(brush\) or automated \(ultrasonic\)?](#)
- C.05 | [Should I clean my instruments manually? How do I perform manual cleaning?](#)
- C.06 | [How do I perform ultrasonic cleaning?](#)
- C.07 | [May I use a bleach solution to clean my instruments?](#)
- C.08 | [what type of personal protective equipment is necessary when cleaning instruments and surfaces?](#)
- C.09 | [My scissors are becoming stiff and hard to use, how do I improve their action?](#)
- C.10 | [Why sharpen instruments?](#)
- C.11 | [How to sharpen surgical instruments?](#)
- C.12 | [Why you should lubricate surgical instruments?](#)
- C.13 | [what is sterilization?](#)
- C.14 | [Do my joint and hinge instruments require any special care during sterilization?](#)
- C.15 | [How do I perform steam sterilization \(autoclave\)?](#)
- C.16 | [How do I perform chemical sterilization \(chemical clave\)?](#)
- C.17 | [How do I perform dry heat sterilization?](#)
- C.18 | [How do I perform instrument care?](#)
- C.19 | [what factors could affect instrument care?](#)
- C.20 | [How to diagnose spots and stains?](#)
- C.21 | [How to remove stains?](#)
- C.22 | [Does MOXIE offer sharpening and/or repair services?](#)
- C.23 | [Warnings!](#)
- C.24 | [References.](#)

A| General Questions

A.01 | who is MOXIE MEDIKA ?

MOXIE is the supplier of surgical instruments offering you a complete range of high quality products plus a 5-year warranty against manufacturing defects!

A.02 | what products does MOXIE mainly produce?

A complete product portfolio of over 10,000 Surgical, Dental, Manicure and Single-use Instruments.

A.03 | what is MOXIE's warranty?

MOXIE offers a 5 Years Limited Warranty. Except as otherwise provided, MOXIE instruments provide a 5 years warranty against manufacture defects in materials and workmanship, and MOXIE will, at its option, repair or replace any product that fails as a result of any such defect. MOXIE guarantees against breakage, joint failure, and corrosion under normal use. Instruments that show expected wear under ordinary use are not considered to be defective. Modifying or retyping an instrument or failure to provide proper instrument care, including proper cleaning and maintenance, may void this warranty. Sharpening and minor tip damage is considered routine maintenance with normal use, and is not covered by warranty. For more information, please call your authorized distributor or contact us

A.04 | Are there limitations on warranties?

MOXIE disclaims liability, under this warranty or otherwise, for damages arising from

(1) The use of commercial/residential grade washers; (2) The use of dental automated washer-disinfectors where manufacturer's processing guidelines are not followed; (3) The use of cleaning solutions, chemicals, and/or procedures that are contrary to MOXIE's recommendations; and or (4) Improper set-up and/or installation of any product. The express warranty described herein and any applicable implied warranties, including warranties or merchantability and fitness, are limited as hereinabove stated. Damages from breach of such warranties are limited to the cost of repair or replacement, at MOXIE's option. Consequential or incidental damages resulting from breach of any applicable express or implied warranties are hereby excluded.

A.05 | How can I purchase MOXIE instruments?

MOXIE prefers to sell products through our channel of authorized distributors and resellers. Where MOXIE does sell directly to a customer a signed agreement with MOXIE is generally required.

A.06 | what is the minimum amount I can order from MOXIE?

There is no minimum amount you have to order at MOXIE. We appreciate every

opportunity to service the needs of our customers.

A.07 | How do I find a MOXIE sales representative in my area?

Please call your authorized distributor or contact us

A.08 | Are MOXIE products certified?

MOXIE products are registered and comply with the following Product and Quality Certifications:

- **CE** | European Conformity
- **ISO** | International Organization for Standardization

A.09 | what is your return or exchange policy?

We have a 100% guarantee of satisfaction. If for any reason you are not completely satisfied with any of our products, you may return them for a prompt refund or exchange. To validate our warranty, please ensure all instruments follow our care guidelines: Recently purchased instruments can be returned if returned within 30 days of purchase date and the instruments have not been used or sterilized. For more information, please call your authorized distributor or contact us.

A.10 | I would like to distribute MOXIE products in my country. What do I have to do?

We are now looking for new distributors from all around the world. If you are interested in becoming a distributor, please complete our form or contact us with your location information and business details. We will reply you within a few days.

A.11 | How can I contact MOXIE Customer Service?

You can contact us by e-mail, telephone or by completing our **online-form**. **MOXIE Indonesia** Worldwide):
sales@moxiemedika.com

B| Surgical Instrument Questions

B.01 | what is Stainless Steel (in ox)?

Stainless steel is an alloy, which does exactly what its name implies: stains less than ordinary steel (iron). Yes, it can stain, discolor and rust, given the right circumstances. To make iron stainless, nickel and chromium are added in certain quantities, depending on the purpose it is being used for and the qualities required. The more chromium added to the mix, the softer the alloy becomes, something not desirable in a surgical instrument. Given that, quality medical stainless steel alloy is of a very specific, narrowly defined mix. A further aspect of making steel "stainless" is a repeated process of extracting surface impurities, mainly minerals. And the final high polish of the finished instrument puts a minute protective coating on it, also very important to make the

instrument "stain less". Whether the final product is highly polished or mat finished will make no difference in its stainless ability.

B.02 | which type of steel are used in MOXIE instruments?

MOXIE manufactures surgical instruments from German martensitic stainless steels (AISI 421, 440, 440C2) which is the highest quality stainless steel available.

B.03 | How a stainless steel instrument is processed and finished?

Stainless steel is a metal which resists rust, can be ground to a fine point, and retains a sharp edge. Its composition can be altered to enhance certain qualities. For example, a manufacturer can make a scissor of stainless steel with carbon to create a harder cutting edge on a scissor. It is the Carbon in the stainless steel that makes the scissor stronger but the Carbon can cause the instrument to rust and corrode. All stainless steel can stain, pit, and rust if not cared for properly. Please consult our web page for Maintenance and Instructions and methods of use. When manufacturing a stainless steel instrument it is subject to a passivation and polishing process in order to make the steel as stainless as possible.

Passivation and Polishing eliminates the carbon molecules from the instrument surface. This forms a layer which acts as a corrosive resistant seal. Passivation is a chemical process that removes carbon molecules from the surface of the instrument. This chemical process can also occur through repeated exposure to oxidizing agents in chemicals, soaps, and the atmosphere. Polishing is a process used to achieve a smooth surface on the instrument. It is extremely important to polish an instrument because the passivation process leaves microscopic pits where the carbon molecules were removed. Polishing also builds a layer of chromium oxide on the surface of the instrument. Through regular handling and sterilization the layer of chromium oxide will build up and protect the instrument from corrosion. In some circumstances, that is why you will notice older instruments less corrosive than new ones. The newer instruments have not had the time to build up the chromium oxide layer. However, improper cleaning and sterilization can cause the layer of chromium oxide to disappear or become damaged thus increasing the possibility of corrosion. That is why it is so important to properly clean, sterilize, and store your instruments.

B.04 | MOXIE offers many instruments in both tungsten carbide and stainless steel. What is the difference?

Instruments with tungsten carbide inserts are a much "harder" than regular stainless steel hence tungsten carbide will retain their sharpened edges longer than any stainless steel (a metallurgical fact - more durable). TC increase performance and longevity (resistant to wear and corrosion). However, tungsten carbide requires special care during cleaning and sterilization. If an ultrasonic cleaner is utilized, please follow

manufacturer's instructions regarding solution dilution and the length of time the instruments are left in the solution. Please use only solutions that contain a corrosion inhibitor. If a steam autoclave is utilized, please be sure to use a corrosion inhibitor – MOXIE offers surgical milk "**Clean act**" and many products exist in the market- place for this purpose. Or, a simple corrosion inhibitor may be made up in the dental office (mix 1 tablespoon sodium nitrite 2% solution per 1 quart distilled water, immerse instruments in the solution for 3-minutes, remove instruments, allow to air dry, then package for sterilization). Please be sure that tungsten carbide instruments dry quickly during the "dry" or "vent" cycle of the autoclave – if the instruments are not drying or are removed wet, corrosion is still possible.

B.05 | what does the gold handle mean?

In most cases, a gold handle on scissors, forceps, cutters or needle holders means they have tungsten carbide inserts (TC) on the working surfaces. Also, a gold handle on scissors could be they are Super-Cut or Wellenschliff.

- **Tungsten carbide (TC):** is among the hardest materials known and is sometimes referred to as "man-made diamond." The primary advantage of tungsten carbide is its hardness which makes it very resistant to wear and corrosion. To obtain its unique hardness, the unhardened tungsten carbide must be heat treated or "sintered" at 1454° C to 3200° C. Tungsten carbide inserts are used in surgical instruments to enhance their performance and longevity. These inserts are micro bonded to the working end of the device to provide years of increased performance. Tungsten carbide needle holders and forceps grasp more securely and are more durable than their stainless steel counterparts. Tungsten carbide scissors and bone rasps cut better and need much less sharpening than similar conventional instruments. They are approximately twice as expensive as standard instruments, but can last five times longer, cutting the same tissue. This can be very cost effective in the long run.

- **Super Cut:** (Extremely sharp razor edge / Traumatic): Specially designed cutting edges. One regular edge and one sharp-knife edge.

- **Wellenschliff:** Wave cut prevents tissue from slipping out during the cutting process.

B.06 | Why should I get a Titanium instrument?

Titanium is a very light, strong and lustrous white metal, less than half the weight of steel. It has a very attractive strength to weight ratio. Titanium is alloyed with 6 percent aluminum and 4 percent vanadium. One of titanium's most notable characteristics is that it is as strong as stainless steel but 40% lighter. This light weight provides better flexibility, strength and decreases user fatigue. Titanium and titanium alloys readily form stable protective surface layers, which give them excellent corrosion resistance in many environments, including oxidizing acids and chlorides. This material can be

heated up to 440°C (824°F), making it suitable for heat sterilization. Also, it exhibits bactericidal and non-allergenic properties. Consider that it will wear down faster than stainless steel. Due to its complex machining and finishing processes, titanium instruments tend to be more expensive. Do not sterilize with non-titanium instruments.

B.07 | Can two of the same instruments be different?

Yes, High quality surgical instruments are "handmade" which can lead to some minor variations in the dimensions of instruments, particularly between manufacturing sets.

B.08 | what happens if I cannot find a particular instrument?

If you cannot find it in our catalogues, as a manufacturer, we could develop your requested product. For more information, please call your authorized distributor or contact us.

B.09 | MOXIE offers many surgical instruments kits. What happens if I need a different kit?

If our kit is not exactly what you are looking for, we can tailor a kit to your specific needs. You can create your own kit with the desired items.

B.10 | Does MOXIE modify instrument or make custom designed instrument I have some great ideas for developing a new product!

Yes, as a manufacturer, we do all those things. Please do not submit any new product ideas until signing and returning the MOXIE policy form for persons submitting ideas outside the company. We will review the designs, when received, and evaluate the feasibility of producing the instrument. We will be pleased to provide a quotation for a modify/custom-designed instrument or a new instrument. All designs, samples, and other information offered to us for consideration will be returned if not adopted. For more information, please call your authorized distributor or contact us.

C| Cleaning, Maintenance and Sterilization Questions

C.01 | How should I clean my instruments?

This depends on how sterile your protocol requires them to be. First rinse in pH neutral distilled water and remove blood and debris. Use a fresh neutral pH solvent and then a soft brush for the tough cleaning. If you steam autoclave, make sure that you use manufacturer's instructions for your autoclave (clean neutral pH distilled water), and that your high quality instruments are not mixed with instruments of inferior quality. Impurities from the lower quality instrument can start a corrosive action on your good ones. Be sure that the full drying cycle is used. Overlapping joints may have dampness within the joint, increasing the chance of corrosion. This can be prevented in three ways: assure

the full drying cycle is complete, apply silicone grease inside the joint as a protective layer, or by use of an air canister or hair dryer to blow moisture out of overlapping parts. Instruments can also be cleaned ultrasonically but must be immediately rinsed and dried.

C.02 | what is a central instrument processing area?

In dental health care settings, all instrument cleaning, disinfecting, and sterilizing should occur in a designated central processing area in order to more easily control quality and ensure safety. The instrument processing area should be physically divided into sections for:

- Receiving, cleaning, and decontamination
- Preparation, maintenance and packaging
- Sterilization
- Storage

This division is designed to contain contaminated items in an area designed specifically for cleaning, thus preventing contamination of the clean areas where packaging, sterilization, and storage of sterile items occurs. Reusable contaminated instruments and devices are received, sorted, and cleaned in the cleaning area. The packaging area is for inspecting, assembling, and packaging clean instruments in preparation for final processing. The sterilization and storage areas contain the sterilizers and related supplies, as well as incubators for analyzing spore tests, and can contain enclosed storage for sterile items and disposable (single-use) items. When it is not possible to have physical separation of these areas, clearly labeling each area (e.g., from contaminated to sterile) might be satisfactory if the personnel who process the instruments are trained in work practices to prevent contamination of clean areas.

C.03 | Why must instruments be cleaned before being sterilized?

Cleaning should precede all disinfection and sterilization processes. Cleaning involves the removal of debris (organic or inorganic) from an instrument or device. If visible debris is not removed, it will interfere with microbial inactivation and can compromise the disinfection or sterilization process.

Remember: sterilization does not clean.

C.04 | which is the best method for cleaning instruments, manual (brush) or automated (ultrasonic)?

Debris can be removed from an instrument either by scrubbing the instrument manually with a surfactant or detergent and water or by using automated equipment (e.g., ultrasonic cleaner, washer-disinfector) and chemical agents. After cleaning, instruments should be rinsed with water to remove chemical or detergent residue. Splashing should be minimized during rinsing and cleaning. Considerations in selecting cleaning methods and equipment include their effectiveness, their compatibility with the items to be cleaned, and the occupational health and exposure risks they pose. Because instruments cleaned with automated cleaning equipment do not need to be

presoaked or scrubbed, the use of automated equipment can increase productivity, improve cleaning effectiveness, and decrease worker exposure to blood and body fluids. Thus, using automated equipment can be more efficient and safer than manually cleaning contaminated instruments.

C.05 | Should I clean my instruments manually? How do I perform manual cleaning?

We recommend **ultrasonic cleaning** as the best and most effective way to **clean regular instruments**, such as hand instruments and forceps, **but sharp or delicate or not 100% steel instruments should be cleaned manually**. If manual cleaning is not performed immediately, instruments should be placed into a container and soaked with a detergent, a disinfectant/detergent, or an enzymatic cleaner to prevent drying of patient material and make manual cleaning easier and less time consuming. MOXIE also recommends using long-handled brushes to keep the hand as far away as possible from sharp instruments. Steps to follow:

1. Use stiff plastic cleaning brushes (DB-11, DB-12, nylon tooth brush, etc.) Do not use steel wool or wire brushes except specially recommended stainless steel wire brushes for instruments such as bone files, or on stained areas in knurled handles. In this case always treat instruments with the special cleaning milk "**Clean act**" so as to restore and protect the anti-rust coating.
2. Brush delicate instruments carefully and, if possible, handle them separately from general instruments.
3. Make sure all instrument surfaces are visibly clean and free from stains and tissue.
4. After scrubbing, rinse instruments thoroughly under running water. While rinsing, open and close scissors, hemostats, needle holders and other hinged instruments to ensure the hinge areas are fully rinsed, inside and out.

C.06 | How do I perform ultrasonic cleaning?

Using ultrasound combined with a special cleaning solution, it is the most effective cleaning method available. Recommended for regular instruments such as hand instruments and forceps.

Advantages:

- Safer than hand scrubbing.
- Cleans instruments and very effectively.
- Reduces the risk of contaminants spreading through splatter.
- Allows for more efficient use of staff time.

Steps to follow:

1. Sort instruments carefully so as to include only instruments compatible with ultrasonic cleaning
2. Make certain sharp edges are not touching other instruments
3. Do not combine different metals (chrome plated, stainless, copper, titanium, etc.)?
4. Change the solution frequently to avoid accumulation of microorganisms.

5. After rinsing and before sterilization, inspect and dry the instruments thoroughly.

Remember: Ultrasonic cleaning is not recommended for instruments which are very delicate, which have sharp cutting edges (scissors, needle holders, bone forceps) and not 100% steel (rubber, mouth mirrors, titanium, TC-tungsten carbide inserts or diamond dusted tips, etc.). The ultrasonic vibrations can chip, break or corrode any welded parts. For the delicate instruments, use manual cleaning.

C.07 | May I use a bleach solution to clean my instruments?

Never use bleach to clean any surgical instruments. The high pH of bleach causes surface deposits of brown stains and might even corrode the instrument. Even high quality stainless steel is not impervious to an acidic bleach solution.

C.08 | what type of personal protective equipment is necessary when cleaning instruments and surfaces?

Instruments should be handled as though contaminated until processed through the sterilization cycle (unless the instrument has been processed with a thermal washer/disinfector that has a high-level disinfection cycle). To avoid injury from sharp instruments, personnel should wear puncture-resistant, heavy-duty utility gloves when handling or manually cleaning contaminated instruments and devices. Because splashing is likely to occur, they should also wear a facemask, eye protection or face shield, and gown or jacket. Employees should not reach into trays or containers holding sharp instruments that cannot be seen. To reduce their risk of injury, they should instead remove instruments using forceps or empty them onto a towel.

C.09 | My scissors are becoming stiff and hard to use, how do I improve their action?

We recommend first cleaning the instruments in a neutral pH detergent solution with distilled water. Then apply a surgical instrument lubricant (commonly referred to as instrument milk) following the manufacturer's directions.

C.10 | Why sharpen instruments?

Surgical Instruments should be kept identical to their original design. Dental and surgical procedures are most effective when using sharp instruments as they reduce hand and wrist fatigue, improve tactile sensitivity and cutting action, save time, and minimize patient discomfort. Instruments can be sharpened by using different types of stones: Arkansas and India.

C.11 | How to sharpen surgical instruments?

Steps to follow:

1. Place one drop of Sharpen oil (DB-OL) on the Arkansas/India stone. Lubrication improves the movement of the

instrument blade over the stone; also, it prevents the metal particles from clogging the stone.

2. Hold the instrument in one hand, while applying the stone to the lateral surface angled with the face of the blade.
3. Position the stone to contact the heel of the blade and work toward the tip, keeping the stone in contact with the blade throughout the sharpening procedure.
4. Move the stone up and down with short strokes, placing more pressure on the down stroke. (Do not move the instrument, keep the instrument still).
5. Finish sharpening the instrument with a down stroke; this will prevent a rough edge from forming.
6. Evaluate the sharpness with the Teflon testing stick (DB-15). If the blade is still dull, re-evaluate the angle of the stone and repeat the sharpening procedure (steps 2-6)

Sickle Scalar Toe End: The sickle scalar has a pointed tip and, therefore, the stone is held straight as it nears the tip.

Curette Toe End: The curette has a rounded toe, so the position of the stone is adapted around the rounded cross-section.

With both types of instrument, always finish on a down stroke to remove any flash of metal.

C.12 | Why you should lubricate surgical instruments?

Lubrication is the most important action you can take to extend the life of your instruments. The use of a surgical instrument lubricant (DB-OL) because of the white coloring caused by the emulsion in water will prevent spotting from mineral deposits left behind by water after cleaning. Corrosion can also be prevented by the application of lubricant. Corrosion starts in the pores of the metal and is often related to improper cleaning. With proper handling and lubrication the surface of your stainless steel instruments will develop a thin hard coating, similar to oxidation, which will help prevent damage from corrosion. Known as the passivation layer, it makes the instrument more resistant to staining and rusting. In addition to stain and corrosion protection, lubrication reduces friction at the joints, keeping the action of the instrument light, delicate and smooth and extending the life of the instrument by reducing wear.

C.13 | what is sterilization?

It is a procedure which removes all pathogenic and nonpathogenic microorganisms; it should be performed with utmost care. These are the most common and effective sterilization techniques:

- Autoclave (steam sterilization)
- Chemical wave (chemical sterilization)
- Dry heat sterilization (not recommended)

Remember: Ultrasonic cleaning does not sterilize.

C.14 | Do my joint and hinge instruments require any special care during sterilization?

Yes, the application of a lubricant to the hinge is important to insure smooth operation of the hinge. Also, instruments

with "locks" must be sterilized in the "open" position. This insures sterility of the instrument and also prevents "heat expansion" against locked instrument jaws that can cause cracking of the jaws (especially on fine needle holders). Titanium instruments should not be sterilized with stainless steel instruments.

C.15 | How do I perform steam sterilization (autoclave)?

Steam autoclave (moist heat) sterilization using a pre-vacuum (forced air removal) cycle is recommended. Instruments are treated with high pressure water steam. Minimum and maximum recommended standards for **Steam Sterilization / Autoclave:**
Time: 5-15 minutes
Temperature: 132°-135°C (270°-275°F)
Sterilizing agent: distilled water.

Advantages:

- Highly effective.
- Nontoxic.
- Inexpensive.
- Rapid heating.
- Rapid penetration of instruments.

Disadvantages:

- Items must be heat and moisture resistant.
- Needs good maintenance (The autoclave is not working correctly if steam comes out of the lid or around the door).

C.16 | How do I perform chemical sterilization (chemicalclave)?

Instruments are treated with high pressure, with the help of chemical steams. Instruments must be dried before sterilization. Minimum and maximum recommended standards for **Chemical Sterilization / Chemical Clave:**
Time: 5-15 minutes
Temperature: 132°-135°C (270°-275°F)
Sterilizing agent: special chemical solutions..

Advantages:

- Minimal dulling, rusting and corroding of instruments.
- Unsaturated chemical vapor method is a low-humidity process.
- The heat-up time is shorter than for most steam sterilizers.
- Easy to operate, fill and purge / Minimal order.

Disadvantages:

- Needs adequate ventilation/ it is flammable.
- Vapor-Sterile solution has formaldehyde in it, known to be a potential carcinogen.
- Needs to be mixed with water when disposed.

C.17 | How do I perform dry heat sterilization?

Instruments sterilization takes place by means of hot air. Instruments must be dried before sterilization. At present, **this sterilization technique is not recommended**, as it does not guarantee

reliable sterilization and gradually causes damages.

Minimum and maximum recommended standards for **Dry Heat Sterilization:**
Time: 60-90 minutes
Temperature: 160°-170°C (320°-340°F)

Advantages:

- Reaches surfaces of instruments that cannot be disassembled. This is accomplished by conduction.
- Low cost.

Disadvantages:

- Long exposure time is necessary.
- Very High temperatures gradually cause damages such as surface blackening, loss of polish and dullness.
- Specialized packaging is needed.

C.18 | How do I perform instrument care?

Surgical instruments can be reused, unless indicated otherwise. The life time of instruments depends on the frequency of use, the care of the user and proper reprocessing methods. The most effective method of dealing with instrument problems is to prevent them from occurring. The use of "treated water", careful preliminary cleaning, the use of neutralized PH solution, adherence to manufacturer's instructions, and visual inspection, will help to keep instruments performing accurately free of troublesome stains. It is important to act quickly should a problem arise.

New Instruments:

- All new instruments must be processed before use.
- They must undergo the entire cleaning process.
- They are usually oiled in production and this must be removed prior to running them through a sterilizer (Do not take from packaging and go to the sterilizer).

C.19 | what factors could affect instrument care?

Water: Regular tap water is not appropriate for instrument sterilization. High chloride and lime concentration and various other minerals can lead to staining or damage of the stainless steel. When water dries, chlorides will concentrate and cause pitting on the instrument. Fully Desalted Water avoids this problem.
Corrosion: Certain compounds are highly corrosive to stainless steel and will cause serious damage despite the passivity protective surface. Instruments should never be exposed to:

- Aqua regna
- Ferric chloride
- Hydrochloric acid
- Iodine
- Sulfuric acid

If instruments are inadvertently exposed to any of these substances, they should be rinsed immediately with copious amounts of water.

C.20 | How to diagnose spots and stains?

It is common for instruments to become stained or spotted despite the best efforts. In nearly all cases these problems are the result of minerals deposited upon the surfaces of the instruments, as well as insufficient cleaning. Proper technique during cleaning and sterilizing procedures will prevent most staining occurrences. The following identifies some of the various instrument-related may encounter:

- **Brown/Orange Stains:** A result of high-pH detergents. Chlorhexidine usage or improper soaking of instruments. This color stain can also be caused by soaking in tap water.
- **Dark Brown Stains:** Low-pH instrument solutions. The brownish colored film may also be caused by a malfunctioning sterilizer. Similar localized stain spots can also be a result of baked-on blood.
- **Bluish Black Stains:** Reverse plating, when instruments of different metal (e.g. chrome and stainless steel) are ultrasonically processed together. This can occur when high quality instruments are mixed with lower end ones. Additionally, exposure to saline, blood, or potassium chloride will cause this bluish black color. (Similar to tarnish on silverware).
- **Black Stains:** Contact with ammonia or a solution containing ammonia.
- **Light or Dark Spots:** Water droplets drying on the instruments. With slow evaporation, the minerals sodium, calcium and magnesium left behind can cause this spotting.
- **Rust Deposits:** Dried blood that has become baked on the serrated or hinged areas of surgical instruments. This organic material, once baked on, may appear dark in color. Also can be caused by soaking in tap water.

C.21 | How to remove stains?

Stains can be removed, whereas rust will leave permanent damage. To determine if a brown or orange discoloration is a stain or rust, use the eraser test:

- Rub a pencil eraser over the discoloration.
- If the discoloration is removed with the eraser and the metal underneath is smooth and clean, this is a stain.
- If a pit mark appears under the discoloration, this is corrosion or rust.

C.22 | Does MOXIE offer sharpening and repair services?

Complete servicing for surgical instruments (such as sharpening, replacement of Tungsten Carbide inserts on needle holders, cleaning and re polishing, etching, etc.) is available depending on availability in your area. For more information, please call your authorized distributor or contact us.

C.23 | Warnings!

- MOXIE's product warranty against manufacturer defects automatically expires in the cases of improper care, maintenance and/or use.
- MOXIE usually does not define the maximum number of uses appropriate for re-usable surgical instruments. The useful life of these devices depends on many factors including the method and duration of each use, and the handling between uses. Careful inspection and functional test of the device before use is the best method of determining the end of serviceable life for the medical device.
- New instruments must undergo the entire cleaning process before use. Do not take from packaging and go to the sterilizer.
- Avoid putting oxidized or rusty instruments in sterilizing or disinfectant solutions, as other instruments could be attacked.
- Used, damaged and oxidized tools should not be used because they are no longer able to perform their function. Please note that some types of damages (corrosion, rust and spots) are transmitted to the instruments intact.
- Sterilization does not replace the cleaning and maintaining of the instruments.
- Ultrasonic Cleaning does not sterilize.
- The tools provided by MOXIE are subject to Directive 93/42/EEC and therefore be discarded by the regional force.

C.24 | References

- View MOXIE's Instructions and Methods of use: Instruments care • Also visit: www.a-k-i.org- "AKI" The Instrument Reprocessing Working Group (Arbeitskreis Instrumentenaufbereitung) was first set up in 1976 in Germany. Since its inception, its members have devoted themselves to the collection and publication of expertise relating to the safety and value retention of the instruments used in human, dental and veterinary medicine. From the very beginning, the focus was on preserving the value of the instruments through appropriate handling and care. Taking the increasingly complex manual and machine processing of instruments into account, AKI has continuously published new releases to keep the guideline up to date.



Customer is so valuable for MOXIE"